

Vickie Potts

From: Ortolivo, Elaina [REDACTED]
Sent: Thursday, May 19, 2016 1:12 PM
To: Vickie Potts
Cc: Watson, Sharon; Ortolivo, Elaina
Subject: Follow-up Charlotte County

Hi Vickie,

It was great to talk to you last week. I just wanted to follow-up with you as I was happy to hear you were pleased with the results of the Legal Presence QA review. As discussed, your results were very good and I know that you always strive for excellence. That is certainly reflective in your managers and staff.

Please let me know if you need anything as it is always a pleasure talking with you.
Elaina

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